

FHFT Strategy Objectives 2023-24: as at Mar '23

Strategic Ambition	Lead Exec	5 year Objective	1 year Objective 23-24	1 Year Metric 23-24	Metric SROs
Improving Quality for Patients	Lorna	Top 10 trusts for safety and patient experience	Improve antimicrobial stewardship and overall patient experience	<ul style="list-style-type: none"> Achieving 40% (or fewer) patients still receiving IV antibiotics past the point at which they meet switching criteria. Trust and confidence in doctors and nurses question included in National Patient Experience Survey – from 89% & 88% to 93% & 92% respectively 	Henry W Lisa B
Supporting our People	Matt	Top 10 best trusts to work for in the country	Deliver year 1 of 3 year People Plan	<ul style="list-style-type: none"> Reduce turnover rate from 15.5% to 12% Reduce vacancy rate from 13.3% to 9% Reduce time to hire from 55 to 40 days Improved NSS score on would you recommend FHFT as place to work from 59% to 64% Reduce spend on agency to a maximum of £1.8m per month 	Nick F Eleanor SS
Collaborating with our partners	Caroline	To reduce the need for hospital based care	Improve our overall LoS through Everyday Matters	<ul style="list-style-type: none"> Reduce number of MFFD by 15% from 225 to 191 Reduce NEL LoS by 12% from 7.5 to 6.6 days Improve number of pts admitted/discharged within 4 hrs to >76% by March '24 	Heidi B Kirstin MacDonald
Transforming our services	Tim	To provide consistently excellent care as 'One Frimley Health'	Improve access to elective care	<ul style="list-style-type: none"> Reduce Waiting List – eliminate 65 week waits Improve theatre utilisation to at least 85% Achieve 85% Day Case target Reduce Outpatient follow-ups by 25% 	Alex S
Making or Money Work	Nigel	To be in the top 10 trusts in the country for efficiency	Deliver year 1 of the 3 year financial plan	<ul style="list-style-type: none"> Achieve CIP target of £33.3m Achieve planned year-end position 	Stephen J
Advancing our Digital Capability	Tim	To be in the top 10 digitally advanced trusts in the country	Delivery of Epic benefits through optimisation of system	<ul style="list-style-type: none"> Value of financial benefits attributed to Epic £tbc Improved Digital Maturity Assessment – HIMMS level 	Daniel W