

FRIMLEY NORTH (WPH facing practices) ONLY –
Referral routes on ICE closed see alternative route below

From Epic Go Live on Saturday (11 June), ICE should no longer be used for sending referrals to FHFT. ICE is now only used as an ordercomms solution for Pathology and Radiology.

Please see table below which describes how to refer to the service using the new referral route e.g., via eRS or via an email address:

Speciality	Service route closed on ICE	New referral service route to use from Epic Go Live (11th of June)
ENT	Nasal Fracture & ENT SHO Emergency Clinic	fhft.entemergency@nhs.net For urgent advice please see ENT contacts within our directory: Urgent advice NHS Frimley Health Foundation Trust (fhft.nhs.uk)
Gynaecology	EPU & Gynae Emergency Clinic	fhft.earlypregnancyandugccwph@nhs.net GPs can also call 0300 615 4429 however the phone line is managed by the clinical team it may not be answered straight away. For further service details click on link: FHFT GP Centre: https://www.fhft.nhs.uk/gps/gp-centre/sdec-including-ambulatory-care/ See WPH Gynae 'Urgent Gynae Care Centre (UGCC)' - previously known as: Early Pregnancy Unit (EPAU/EPU). An optional referral form can be found on DXS which is located in the <i>Frimley Health and Care / Gynaecology folder</i>
Cardiology	GP Cardiology Diagnostic Request	To come in via the Cardiology RAS Triage service
	Rapid Access Syncope	Service on eRS - Rapid Access Syncope Triage Service
Respiratory	AIRS (Adult Integrated Respiratory Service)	Service on eRS - Respiratory Medicine Adult Integrated Resp (AIR) Triage
	Tuberculosis Clinic Referrals	Service on eRS - Tuberculosis Triage Service
Occupational Therapy	OT Rheumatology/Hands - OP	Service on eRS - Hand Therapy Triage Service
Physiotherapy (Adult)	Physio- OP Amputee's	Service on eRS- Physiotherapy - Triage Service
	Physio Walking Aid Referral	Service on eRS- Physiotherapy - Triage Service
	Physio MSK (Adult)	Service on eRS- Physiotherapy - Triage Service
	Physio Neuro (Adult)	Service on eRS - Physiotherapy - Neurological Triage
	Physio Obstetrics	Service on eRS - Pelvic Health (Obstetric/Urogynae/Colorectal) Triage service
	Physio Uro-Gynae	Service on eRS - Pelvic Health (Obstetric/Urogynae/Colorectal) Triage service
Physiotherapy (Paediatrics)	Physio MSK (Paediatric)	Service on eRS - Physiotherapy - Paediatric Triage
Reports /Other		

Death Notifications	All Departments	GP notification of death letter built within Epic. Once completed the letter will be sent via docman to the appropriate GP recipient.
Acute Kidney Injury	Not a Referral only link to advice	This is not a referral; it was advice for GPs on how to support AKI's - A&G is available for Nephrology on eRS & guidance will be added to DXS / FHFT GP Centre.



HELP AND SUPPORT

Full details of the EPIC changes affecting Primary Care can be found at: [epic-update-for-primary-care-may-2022-version-7-final-08062022.pdf \(fhft.nhs.uk\)](https://www.fhft.nhs.uk/epic-update-for-primary-care-may-2022-version-7-final-08062022.pdf)

The guide and other guides and support can be found on the Epic section of the FHFT GP centre website: [Epic EPR at Frimley Health | NHS Frimley Health Foundation Trust \(fhft.nhs.uk\)](https://www.fhft.nhs.uk/epic-epr-at-frimley-health).

ICE/Radiology Ordercomms during Epic Go Live	<ul style="list-style-type: none"> Email: fhft.iceepicsupport@nhs.net (monitored by BSPS / Frimley Epic IT team, from Monday – Friday, 9am – 5pm). If urgent, please call BSPS IT Team on: 0300 613 3600 Management support: Andy Pember, Mobile: 07584 114437.
Epic / interface enquiries & support	<p>FHFT Interface Development Support Team:</p> <ul style="list-style-type: none"> Email: fhft.gpcommunications@nhs.net (Monday – Friday, 08.30-17.00). For out of hours, please contact the ICC on-call team who will contact us direct. Helpful information can also be found on the FHFT GP Centre Website (including a dedicated section on Epic support): Epic EPR at Frimley Health NHS Frimley Health Foundation Trust (fhft.nhs.uk).