

FHFT eRS Services Changing on NHS eRS from 11 June 2022

This is a reminder that all our CAS and DBS eRS services transitioned to a RAS service on eRS on Friday (11th June 2022). This means you will no longer need to book your patients into fictitious appointments, you will just need to select 'Send for Triage' on the selected triage service which we hope is positive news for everyone. Below is a full list of the previous eRS names and new eRS service names.

The services can be accessed by selecting the **relevant RAS service** below on **eRS**. Frimley Health will contact the patient directly to book a virtual or face to face outpatient appointment, a secondary care diagnostic test. Alternatively, management advice may be sent back to Primary care. Those returned with management advice will appear on your **Referrer Action Required Worklist**. Please action in accordance with the comments on the worklist. Where a detailed response is required, the clinicians will write a dictated letter to you and copy in the patient.

Please ensure you are referring to the correct eRS service and have checked the eRS Directory of Services (DoS).

List 1: 2WW CAS & DBS Services being REPLACED by RAS from 11 June '22

Speciality	Old CAS or DBS Service	CAS/DBS	Location	New RAS Service from the 11.06.2022	Location
Urology	2WW - Bladder Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Bladder Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW - Testicular Suspected Cancer TRIAGE Service-(Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Testicular Suspected Cancer RAS Triage Frimley Health NHS Foundation Trust	FRIMLEY
	2WW - Prostate Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Prostate Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW - Penile Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Penile Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Suspected Bladder Cancer- TRIAGE Service- (Wexham)- Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Suspected Bladder Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	2WW- Suspected Penile Cancer- TRIAGE Service- (Wexham)- Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Suspected Penile Cancer- RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	2WW- Suspected Testicular Cancer TRIAGE Service- (Wexham)- Frimley Health NHS Foundation Trust- RD7 Details	CAS	WEXHAM	2WW- Suspected Testicular Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM

	2WW - Renal Suspected Cancer TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Renal Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Suspected Renal Cancer- TRIAGE Service-(Wexham)- Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Suspected Renal Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Breast	2WW - Breast Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Breast Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW - Breast Symptomatic TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Breast Symptomatic RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW -Breast Symptomatic TRIAGE Service- King Edward)-Frimley Health NHS Foundation Trust	DBS	KING EDWARD	2WW Breast Symptomatic RAS Triage service Frimley Health NHS Foundation Trust-King Edward	KING EDWARD
Gynaecology	2WW - Gynaecology Suspected Cancer TRIAGE Service(Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Gynaecology Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Suspected Gynaecological Cancer TRIAGE Service-(Wexham)-Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Suspected Gynaecological Cancer RAS Triage seervice Frimley Health NHS Foundation Trust	WEXHAM
Haematology	2WW - Haematology Suspected Cancer TRIAGE Service(Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Haematology Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW-Haematology-Suspected Cancer TRIAGE Service- (Wexham)- Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW-Haematology-Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Liver	2WW - Liver Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Liver Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust RDU01 * Details	FRIMLEY
Lower GI	2WW- Lower GI suspected cancer TRIAGE Service-(Frimley)-Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	2WW - Lower GI Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW - Lower GI Suspected Cancer Service TRIAGE - (Wexham) - Frimley Health NHS Trust- RD7 Details	CAS	WEXHAM	2WW- Lower GI suspected cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Upper GI	2WW - Upper GI Suspected Cancer TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Upper GI Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Upper GI Suspected Cancer- TRIAGE Service- (Wexham)- Frimley Health NHS Foundation Trust- RD7 Details	CAS	WEXHAM	2WW- Upper GI Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Lung	2WW - Lung Suspected Cancer TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	2WW - Lung Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust RDU01 * Details	FRIMLEY

	2WW- Lung-Suspected Cancer TRIAGE Service- (Wexham)-Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Lung-Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust RD7 * Details	WEXHAM
Paediatric	2WW - Paediatric Suspected Cancer TRIAGE Service-(Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Paediatric Suspected Cancer RAS Triage Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Suspected Paediatric Cancer- TRIAGE Service-(Wexham)- Frimley Health NHS Foundation Trust-RD7 Details	CAS	WEXHAM	2WW- Suspected Paediatric Cancer- RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Cancer of Unknown Primary	2WW-Suspected Metastatic Cancer of Unknown Primary-TRIAGE-(Frimley)Frimley Health NHS Trust Details	CAS	FRIMLEY	2WW-Suspected Metastatic Cancer of Unknown Primary RAS Triage service Frimley Health Trust	FRIMLEY
	2WW-Suspected Metastatic Cancer of Unknown Primary-TRIAGE-(Wexham)Frimley Health NHS Foundation Trust Details	CAS	WEXHAM	2WW-Suspected Metastatic Cancer of Unknown Primary RAS Triage service Frimley Health Trust RD7	WEXHAM
Dermatology	2WW - Skin Paediatric Suspected Cancer Service-(Frimley)-Frimley Health NHS Foundation Trust-RDU01	DBS	FRIMLEY	2WW - Skin Paediatric Suspected Cancer RAS Triage service Frimley Health NHS Trust	FRIMLEY
	2WW - Skin Suspected Cancer Service - (Bracknell) + (Frimley) - Frimley Health NHS Foundation Trust - RDU23	DBS	BRACKNELL AND FRIMLEY	2WW - Skin Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Skin Suspected Cancer Service-Frimley Health NHS Foundation Trust-King Edward and Wexham	DBS	KING EDWARD AND WEXHAM	2WW- Skin Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Ophthalmology	2WW - Ophthalmology Suspected Cancer Service - (Frimley) - Frimley Health NHS Foundation Trust-RDU01	DBS	FRIMLEY	2WW - Ophthalmology Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
Head, Neck	2WW - Head & Neck Suspected Cancer Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01	DBS	FRIMLEY/ ALDERSHOT /FLEET AND FARNHAM	2WW - Head & Neck Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	2WW- Head and Neck Suspected Cancer TRIAGE Service-(Wexham)-Frimley Health NHS Foundation Trust-RD7	CAS	WEXHAM	2WW- Head and Neck Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Brain/CNS	2WW - Brain & CNS Suspected Cancer TRIAGE Service(Frimley)-Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	2WW - Brain & CNS Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust RDU01 Details	FRIMLEY
	2WW- Brain and CNS Suspected Cancer Service- (Wexham)- Frimley Health NHS Foundation Trust-RD7	DBS	WEXHAM	2WW- Brain and CNS Suspected Cancer RAS Triage service Frimley Health NHS Foundation Trust RD7 Details	WEXHAM

List 2: FHFT Routine & Urgent CAS/DBS Services being REPLACED by RAS from 11 June '22

Speciality	Old CAS/DBS Service	DBS/ CAS	Location	New RAS Service from the 11.06.2022	Location
Cardiology	Cardiology TRIAGE Service - (Frimley)- Frimley Health NHS Foundation Trust - RDU01	CAS	FRIMLEY	Cardiology RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Cardiology TRIAGE Service - Heatherwood & Wexham - Frimley Health NHS Foundation Trust - RD7	CAS	WEXHAM	Cardiology RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Rapid Access Chest Pain TRIAGE Service - (Frimley)- Frimley Health NHS Foundation Trust - RDU01	CAS	FRIMLEY	Cardiology Rapid Access Chest Pain RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Rapid Access Chest Pain TRIAGE Service - (Wexham) - Frimley Health NHS Foundation Trust - RD7	CAS	WEXHAM	Cardiology Rapid Access Chest Pain RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Rapid Access Heart Failure TRIAGE Service - (Frimley)- Frimley Health NHS Foundation Trust - RDU01	CAS	FRIMLEY	Cardiology Rapid Access Heart Failure RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Rapid Access Heart Failure TRIAGE Service - (Wexham) - Frimley Health NHS Foundation Trust - RD7 Details	CAS	WEXHAM	Cardiology Rapid Access Heart Failure RAS Triage service Frimley Health NHS Foundation Trust RD7 Details	WEXHAM
Gastroenterology	Gastroenterology Medical TRIAGE Service - (Frimley)- Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Gastroenterology RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gastroenterology Triage Service Heatherwood & Wexham-Frimley Health NHS Foundation Trust-Wexham-RD7 Details	CAS	WEXHAM	Gastroenterology RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Gynaecology	Gynaecology-General TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Gynaecology RAS Trage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gynaecology - Infertility TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Gynaecology - Infertility RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gynaecology-Re-Current Miscarriage TRIAGE service-(Frimley)Frimley Health NHS Foundation Trust-RDU01 Details	CAS	FRIMLEY	Gynaecology-Re-Current Miscarriage RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gynaecology -Urogynaecology TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Gynaecology -Urogynaecology RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gynaecology-Vulval Gynaecology TRIAGE Service - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Gynaecology-Vulval Gynaecology RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Gynaecology-General-TRIAGE- Frimley Health NHS Foundation Trust-Wexham- RD7 Details	CAS	WEXHAM	Gynaecology RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM

	Gynaecology Infertility-TRIAGE service-Frimley Health NHS Foundation Trust-Wexham-RD7 Details	CAS	WEXHAM	Gynaecology Infertility RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Gynaecology- Re-Current Miscarriage TRIAGE service- Frimley Health NHS Foundation Trust-WXP-RD7 Details	CAS	WEXHAM	Gynaecology- Re-Current Miscarriage RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Gynaecology- Urogynaecology and Prolapse-TRIAGE service - Frimley Health NHS Trust-Wexham- RD7 Details	CAS	WEXHAM	Gynaecology- Urogynaecology and Prolapse RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Hepatology	Hepatology TRIAGE Service - (Frimley)-Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Hepatology RAS Triage service Frimley Health NHS Foundation Trust RDU01 Details	FRIMLEY
Neurology	Neurology New Patient TRIAGE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Neurology New Patient RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Neurology New Patient TRIAGE Service – (Wexham) - Frimley Health NHS Foundation Trust - RD7 Details	CAS	WEXHAM	Neurology New Patient RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Neurology Known Patient Diagnosis MDT TRIAGE- FRIMLEY and Wexham – RD7 Details	CAS	WEXHAM	Neurology Known Patient Diagnosis MDT RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Respiratory	Respiratory Triage Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	CAS	FRIMLEY	Respiratory RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Respiratory Triage Service - Frimley Health NHS Foundation Trust-Wexham-RD7 Details	CAS	WEXHAM	Respiratory RAS Triage service Frimley Health NHS Foundation Trust RD7	WEXHAM
Sleep Medicine	Sleep & Ventilation Triage Service - (Frimley)-Frimley Health Foundation Trust- RDU01 Details	CAS	FRIMLEY	Sleep & Ventilation RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Sleep and Ventilation Triage Service - Frimley Health NHS Foundation Trust-Wexham-RD7 Details	CAS	WEXHAM	Sleep and Ventilation RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Urology	Urology- TRIAGE Service- Frimley Health Foundation Trust-RDU01 Details	CAS	FRIMLEY	Urology- RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Paediatric Service currently goes via Urology CAS	CAS	FRIMLEY	Urology Paediatric RAS Triage service Frimley Health NHS Foundation Trust RDU01 Details	FRIMLEY
	Urology Triage Service - Frimley Health NHS Foundation Trust-Wexham-RD7 Details	CAS	WEXHAM	Urology RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Paediatric Urology Clinic-Frimley Health NHS Foundation Trust-Wexham D7 Details	DBS	WEXHAM	Paediatric Urology RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Dermatology	Dermatology - Paediatric Service- Frimley Health NHS Foundation Trust - RDU01 Details	DBS	FRIMLEY	Dermatology Paediatric RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	Dermatology General Clinic-Frimley Health NHS Foundation Trust-FRIMLEY-RD7 Details	DBS	BRANTS BRIDGE/ FARNHAM/ FLEET HOSPITAL/ KING	Dermatology General RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY

			EDWARD/ ACFH		
	Dermatology - Suspicious Lesions Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	FRIMLEY		
	Dermatology - Vulval Gynaecology Dermatology Service - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	FRIMLEY/ FARNHAM HOSPITAL		
	Dermatology General Clinic-Frimley Health NHS Foundation Trust-WEXHAM-RD7 Details	DBS	KING EDWARD/ WEXHAM	Dermatology General RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Dermatology Paediatric Clinic-Frimley Health NHS Foundation Trust- King Edward RD7 Details	DBS	KING EDWARD	Dermatology Paediatric RAS Triage service Frimley Health NHS Foundation Trust RD7 Details	Is this still KE or Wexham?
ENT	ENT - Military Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	FRIMLEY	ENT Military RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
General Surgery	General Surgery - Colorectal/Lower GI Service -(Frimley)- Frimley Health NHS Foundation Trust- RDU01 Details	DBS	Multiple Locations	General Surgery - Colorectal/Lower GI RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	General Surgery - Hernia/Lump and Bump - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	Multiple Locations	General Surgery Hernia Lump & Bump RAS Triage service Frimley Health NHS Foundation Trust RDU01 Details	FRIMLEY
	Breast - ROUTINE Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	Multiple Locations	Breast ROUTINE RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	General Surgery - Upper GI Service - (Frimley) - Frimley Health NHS Foundation Trust - RDU01 Details	DBS	Multiple Locations	General Surgery Upper GI RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
	General Surgery-Colorectal- Frimley Health NHS Foundation Trust-Wexham-RD7 Details	DBS	Multiple Locations	General Surgery Colorectal RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	General Surgery - General Clinic - Frimley Health NHS Foundation Trust-Wexham-RD7 Details	DBS	Multiple Locations	General Surgery General RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	General Surgery-Lumps & Hernias- Frimley Health NHS Foundation Trust- WEXHAM-Slough-RD7 Details	DBS	Multiple Locations	General Surgery-Lumps & Hernias RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	General Surgery Upper GI-Frimley Health NHS Foundation Trust-Wexham-RD7 Details	DBS	Multiple Locations	General Surgery Upper GI RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
	Paediatric General Surgical Clinic-Frimley Health NHS Foundation Trust Details	DBS	Multiple Locations	Paediatric General Surgical RAS Triage service Frimley Health NHS Foundation Trust	WEXHAM
Physio/OT	Replacing Current e-mail System	EMAIL	FRIMLEY	Physiotherapy Outpatient RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
		EMAIL		Physiotherapy Neurological RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY

		EMAIL		Physiotherapy Paediatric RAS Triage service Frimley Health NHS Foundation Trust	FRIMLEY
		EMAIL		Physiotherapy PelvicHealth Obstetric/Urogynae/Colorectal RAS Triage Frimley Health NHS Trust	FRIMLEY
		EMAIL		Physiotherapy Hand Therapy RAS triage service Frimley Health NHS Foundation Trust	FRIMLEY
Rheumatology	Rheumatology Military RAS Triage service Frimley Health NHS Foundation Trust	DBS	FRIMLEY	Rheumatology Military RAS Triage service Frimley Health NHS Foundation Trust RDU01 Details	FRIMLEY

Key Contacts

This can also be found on www.fhft.nhs.uk/gps/gp-centre/referrals-key-contacts/

Name, Title	Support Details	Contact Details
East Berkshire	Rose Elhamamy (DXS Lead Frimley Collaborative, e-Referrals & Referral Management Lead for ICS)	rose.elhamamy@nhs.net
Buckinghamshire	Robert Nesbitt	robertnesbitt@nhs.net
NE Hants and Farnham	Ian Pinkney	ian.pinkney@nhs.net
Surrey Heath	Claire Norfolk	claire.norfolk1@nhs.net
CSU Training Team (eRS and DXS)	Any issues you may experience with connectivity or process around making a referral should continue to be raised with the CSU training team. Also if you need further DXS assistance on DXS or new staff need training.	0300 123 5678 Training.scwcsu@nhs.net
DXS- Significant Issues or Improvement ideas	Rose Elhamamy (DXS Lead Frimley Collaborative, e-Referrals & Referral Management Lead for ICS)	rose.elhamamy@nhs.net
DXS Content Related Query/change to forms or pathways	DXS ICS Team	dxsfrimleyics@nhs.net
DXS Technical Support	For technical issues on DXS	support_uk@dxs-systems.com Or Tel: 0800 028 0004 option 1
FHFT Referral Support	On FHFT GP Centre Webpage. This section covers : Expediting referrals Non eRS referrals and Details/guidelines on 2WW Referrals for those GPs who do not have DXS EBIs	www.fhft.nhs.uk/gps/gp-centre/e-referrals-cb/
FHFT e-Referrals Manager FHFT	First point of contact for anything related to the e-Referrals system at Frimley Health, this may range from patient referral queries, directory of service questions and triage outcomes.	Sara Gant sara.gant@nhs.net

FHFT GP Interface Development Support Team	Where you have been unable to contact the service or resolve a problem, we can assist with process and service enquiries.	fhft.gpcommunications@nhs.net Managed by Susie Gasson and Tina Southby
BSPS - Business Manager & GP Liaison	Where you have been unable to contact the service or resolve a problem withing BSPS.	Berni.Mallo@nhs.net
<u>BSPS ICE Queries ONLY</u>	Pathology IT teams for Frimley and Wexham, only for ICE issues.	fhft.bsps.it@nhs.net is our Surrey team (Frimley South). fhft.bspsberkshire@nhs.net is our Berkshire team (Frimley North) If urgent please call: 0300 613 3600
BSPS GP Email Helpline	For all pathology queries, excluding IT	fhft.bsps helpline@nhs.net
Main booking team - Frimley Park	General bookings enquires	0300 613 4201
Main booking team: Heatherwood & Wexham Park	General bookings enquires	0300 614 7919
Gynaecology Bookings Team: Frimley	General bookings enquires	0300 613 4127
Gynaecology Bookings Team: Wexham	General bookings enquires	0300 615 4502
Cancer Performance Manager and Oncology Service Manager: Frimley South	General enquiries- Frimley	Tel: 0300 613 1091
Cancer Performance Manager: Frimley North	General enquiries- Wexham	Tel: 0300 615 1521
Pharmacy: Medicines Information	General Enquires- Cross Site Service	e-mail enquiries to: fhft.medicines.information@nhs.net or contact 0300 613 4744