

Health event



Constituency meeting for South
Buckinghamshire; and Guildford, Waverley
and Woking.

17 March 2021

Frimley Health

Member's Update

South Buckinghamshire & Guildford, Waverley & Woking Constituencies

Paul Henry & Sylvia Thompson

17 March 2021

Agenda

- Welcome and introduction from Governors **Paul Henry** and **Sylvia Thompson**



- Update from the Trust:
- **Neil Dardis, Chief Executive**



- Restoring patient services update:
- **Dan Bradbury, Chief Operating Officer**



- Dementia care at Frimley Health:
- **Ablen Dacalos, Lead Nurse for Dementia**

The role of a Governor & constituency meetings



Paul Henry
(South Buckinghamshire)



Sylvia Thompson
(Guildford, Waverley and Woking)

What is the role of a Governor?

- Voluntary and elected position
- Represent the needs & wishes of community stakeholders.
- Assure ourselves, on YOUR behalf, of the clinical and financial standards within Frimley Health
- Appoint, hold to account and appraise the performance of non-executive directors, including the Chair
- Approve (or disapprove) significant transactions
- Attend Council of Governors meetings and joint meetings with the Board, participate in sub-committees and visit services regularly

Governor committees, meetings and activities

Statutory

- Annual Members' Meeting
- Council of Governors
- Non-Executive Director Remuneration Committee

Non-statutory

- Board of Directors/ Council of Governors joint meetings
- Community Engagement Group
- Patient Involvement & Experience Group
- Governance Working Group
- Arts Committee
- PLACE (Patient Led Assessments of Care) and walkabouts

Constituencies – represented by 15 Governors

Constituency	No. of patients registered with GPs	No. of members	% of total	No. of Governors based on GP registrations
Guildford, Waverley & Woking	95,930	1,308	10	1
Hart & N.E. Hants	133,037	2,028	14	2
Surrey Heath & Runnymede	107,440	2,747	11	2
Rushmoor	94,909	2,609	10	2
South Bucks	83,696	336	9	1
Windsor and Maidenhead	153,741	1,026	16	2
Bracknell Forest & Wokingham	140,250	1,254	15	2
Slough	153,580	1,612	16	2
Rest of England	NA	2,602	NA	1

Constituency meetings

- Opportunity for members and guests to hear about the work of Frimley Health and its partners
- Includes a presentation by a Trust consultant or other expert on a health related topic
- Chance for members to meet together
- A chance for you to engage with your **Governor representative(s)**.
- Your engagement, questions and feedback will help us do our jobs on your behalf.

Paul.Henry6@nhs.net / Sylvia.Thompson5@nhs.net

Frimley Health trust update



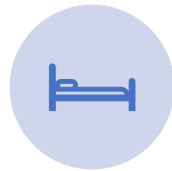
Neil Dardis
Chief Executive

17 March 2021

Our hospitals and services



**FRIMLEY PARK
HOSPITAL, NEAR
CAMBERLEY**



**HEATHERWOOD
HOSPITAL,
ASCOT**



**WEXHAM PARK
HOSPITAL,
SLOUGH**



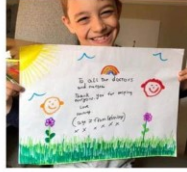
**FLEET HOSPITAL
& COMMUNITY
SERVICES**



**SATELLITE SITES
FOR OUTPATIENT
AND OTHER
SERVICES**



A year like no other



Vaccination success



Community support





Our future FHFT

Our strategy 2020 - 2025

Vision

To be a leader in health and wellbeing, delivering exceptional services to our local communities

Values

Committed to excellence
 Working together
 Facing the future

Strategic ambitions

Improving quality for patients

An outstanding trust delivering the best patient outcomes, safety and experience through a culture of continuous quality improvement

Supporting our people

A great place to work, supporting our people to be the best

Collaborating with our partners

Leading the way in coordinating local health and care services, with more support closer to home, enabling people to have healthier lives by being in charge of their own health and wellbeing

Transforming our services

Delivering excellence every day across all our services as 'One Frimley Health'

Making our money work

One of the most efficient providers of healthcare in the country

Advancing our digital capability

Using technology and innovation to provide the latest treatments and connected care for our patients

FHFT in 2025...

- › CQC 'outstanding' rating
- › Brand new £98m Heatherwood Hospital open
- › One trustwide electronic patient record in use
- › State-of-the-art diagnostic centre at Frimley Park
- › New roles and ways for working for our people
- › Greater commercial offering and new business opportunities
- › Continuous quality improvement done the FHFT way
- › Artificial intelligence and robotics changing working practice
- › Providing more services in the community

Exciting year ahead



Epic

Thank you to our people



Faces from Frimley Health's 'Stay Home' public awareness campaign

Activity and recovery

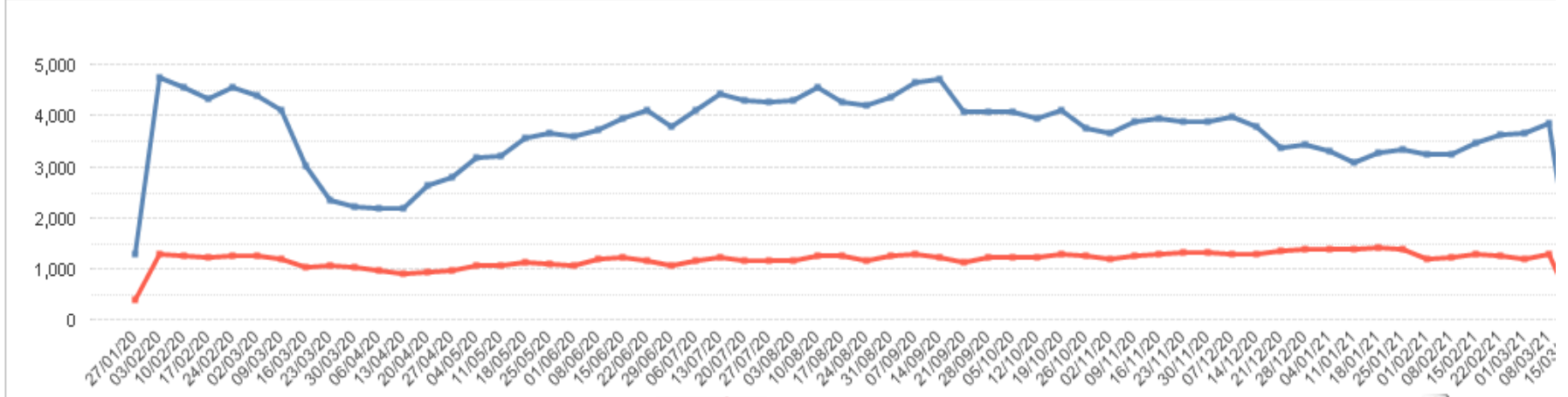


Dan Bradbury
Chief Operating Officer

17 March 2021

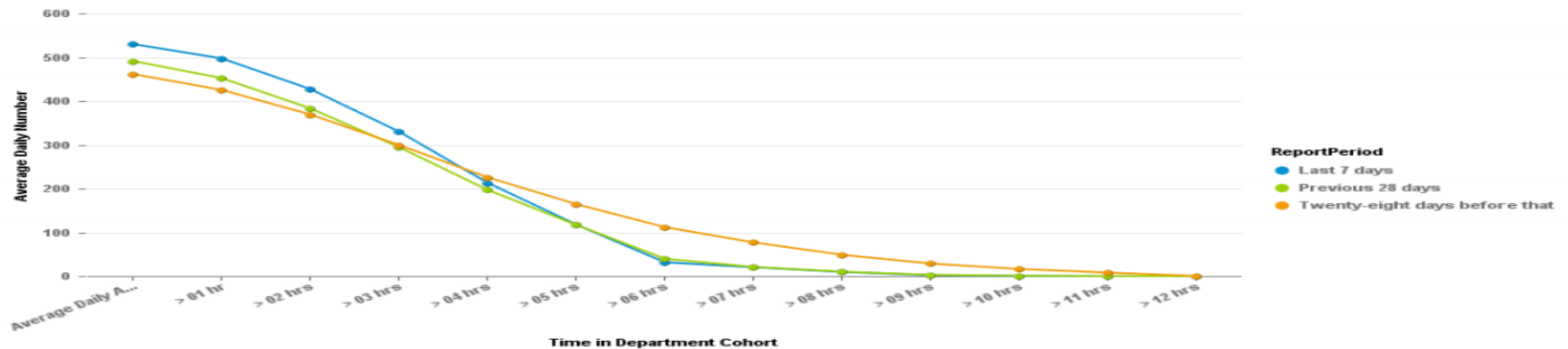
COVID – Emergency Activity

Arrivals & arrivals by ambulance



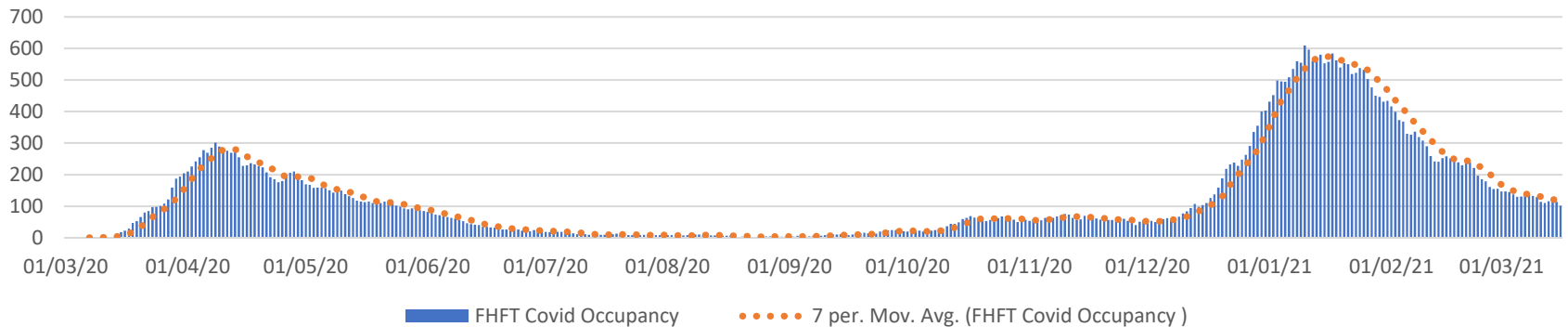
Average Daily Attendances by Hours in ED

FHFT Whole Trust

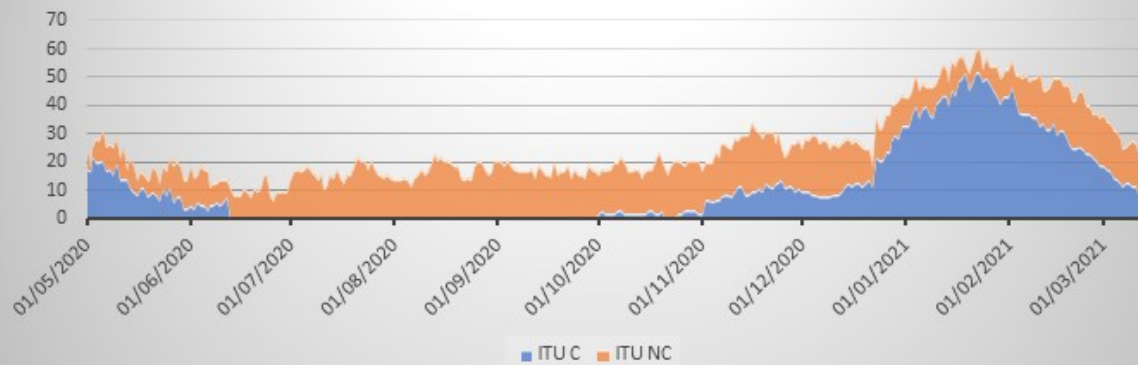


COVID – Impact

FHFT Covid Occupancy



FHFT ITU Occupancy Actuals & Forecast

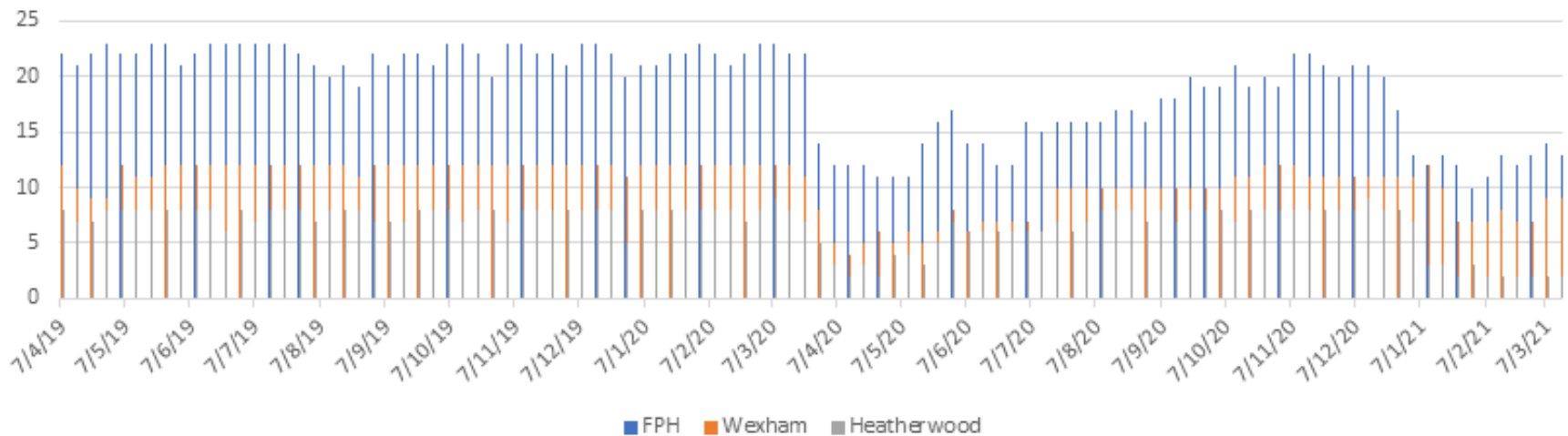


What Next?

- Most likely – see similar tail to last summer, with ICU, MADU and ward occupancy
- Most risk – relaxation of COVID protocols increases prevalence to EU levels

Recovery Leading Indicators

Number of Theatres used by Site April 1920 - Mar 2021



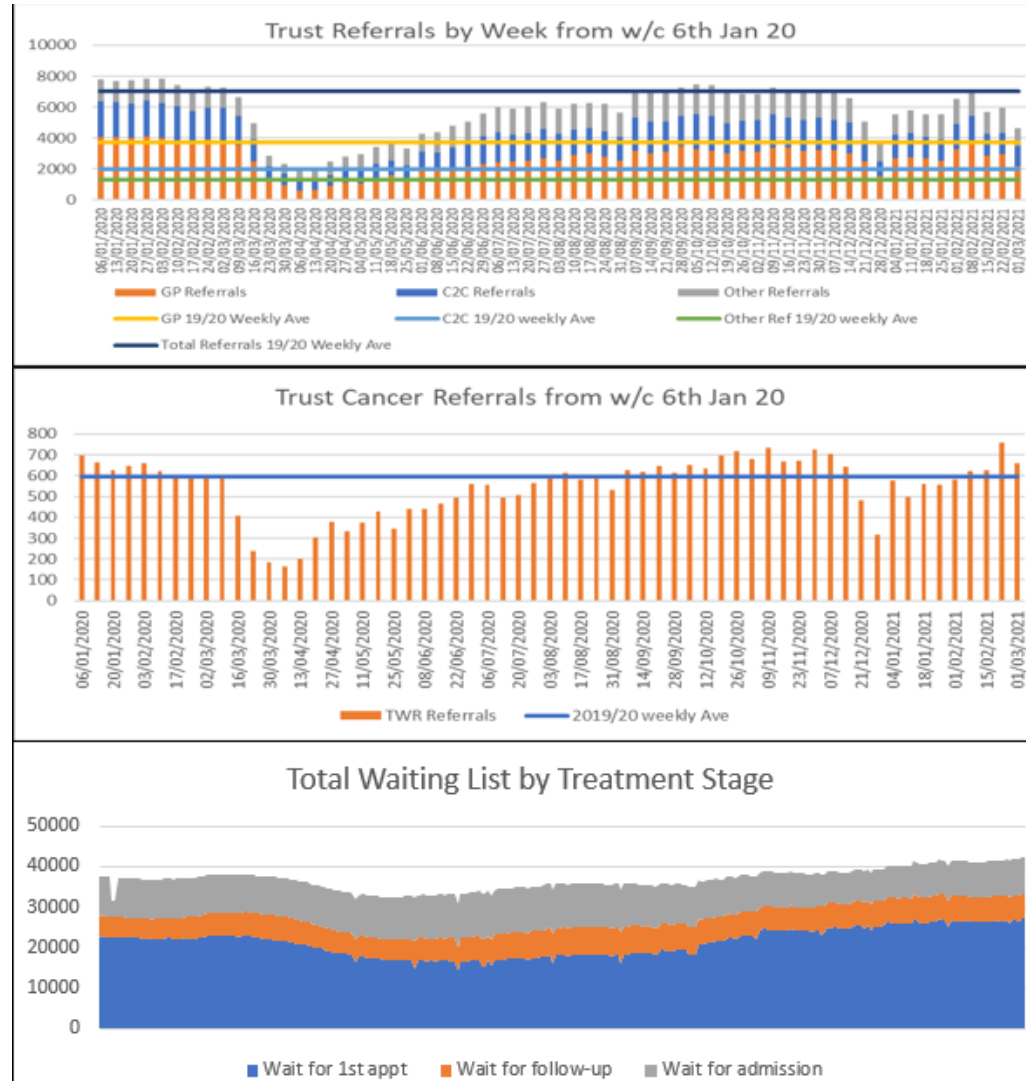
Planned Care Restart – Opening plans

Service	Place	08-Mar	15-Mar	22-Mar	29-Mar	05-Apr	12-Apr	May	June	July
Outpatients										
	Wexham	Fully open								
	Frimley	Fully open								
	St Mark's	Closed	Fully open	Except midwives taken rooms						
	KE7	Fully open								
	Chalfont	Closed								
	Heatherwood	Fully open								
	Brants Bridge	Community midwives								
	Aldershot	Fully open								
	Farnham	Fully open								
	Fleet	Fully open								
Diagnostics										
MRI		Fully open								
CT	4 days NHSE +	Fully open								
NOUS		Fully open								
GI endo N		Fully open +2	2 extra	2 extra	2 extra	2 extra	2 extra	2 extra	2 extra	2 extra
GI endo S		2	2	3	3	4	4	Fully open 5		
Theatres	Pre-covid									
	Wexham	6	2	4	4	5	6	6	6	6
	Heatherwood	6	0	0	0	0	5	5	5	5
	Frimley	14.5	4	6	8	9	10	10	10	13
	IS	0	4.2	4.2	4.2	4.2	1	1	1	1
Total		26.5	6	10	12	14	16	21	21	24

Planned Care

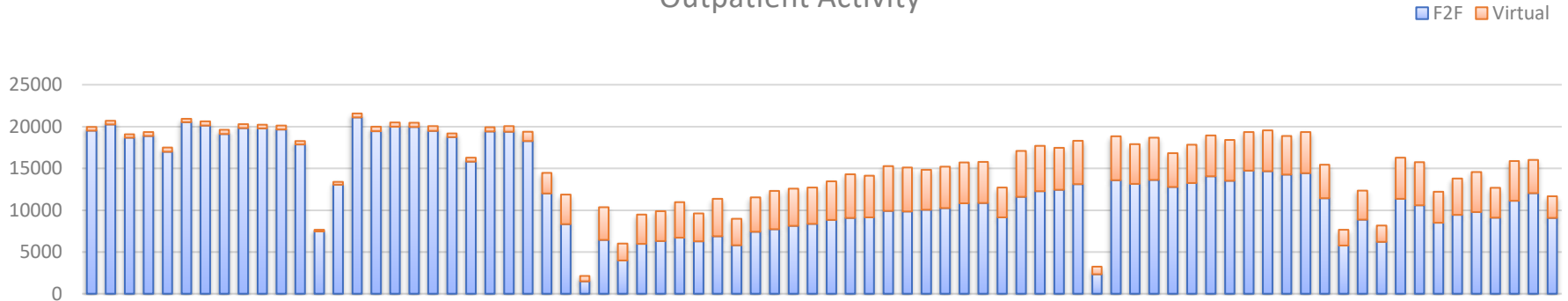
What have we seen?

- Reduction in referrals during each wave
- Lower reductions in second/third wave
- Reduced activity in diagnostics, outpatients and treatment leading to rising waiting lists
- Increase in patients opting to delay treatment
- Good recovery of suspected cancer referrals
- Lower ongoing level of GP referrals due to collaboration on pathways and reduction in avoidable referrals

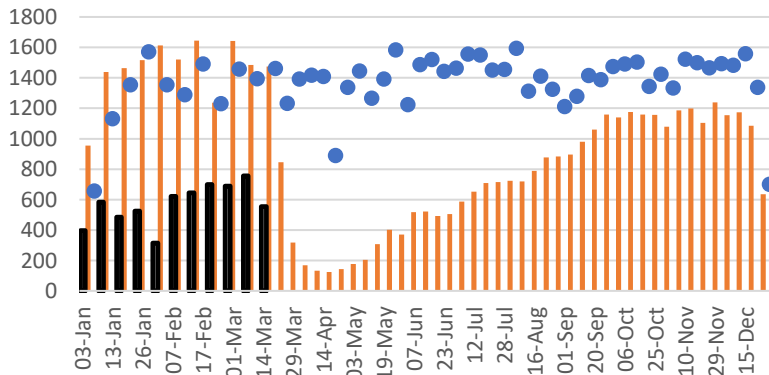


Activity

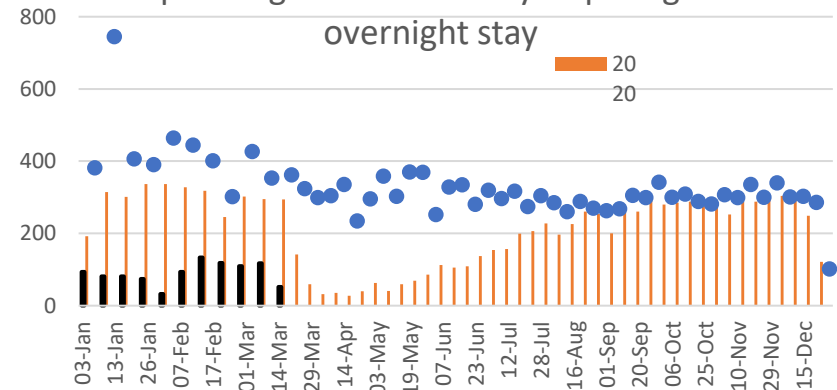
Outpatient Activity



Operating Theatre Activity – Day Cases

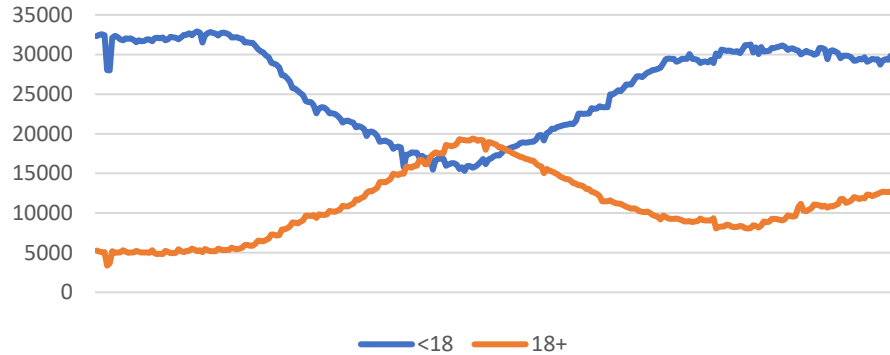


Operating Theatre Activity requiring an overnight stay

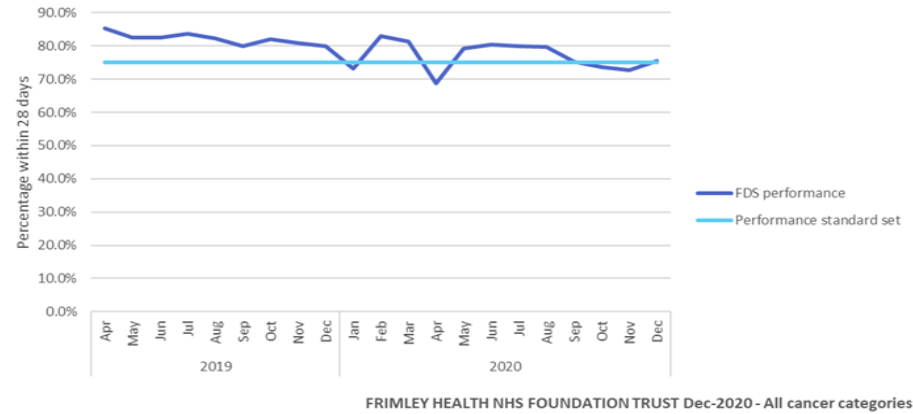


Waiting Lists - RTT

Waiting List - Under and Over 18 weeks



28 Day Cancer Diagnosis

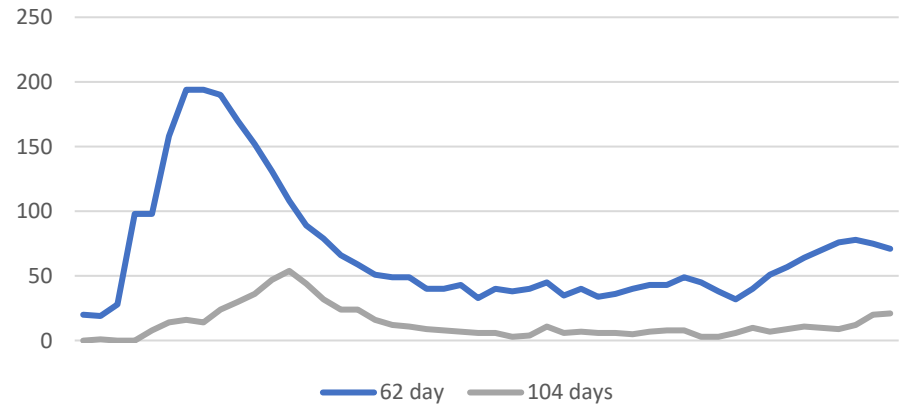


FRIMLEY HEALTH NHS FOUNDATION TRUST Dec-2020 - All cancer categories

Number of Over 52 Week Waiters on 18 Week Pathway



Cancer Patients waiting over 62 and 104 days



Elective Recovery – Short Term

Referrals



- Update referral criteria
- 100% Triage
- Maximise use of Advice & Guidance
- All non-admitted to be reviewed for most efficient next step eg pre-outpatient diagnostics

Diagnostics



- Radiology reopen Frimley to full use by 1/3/21
- Ensure FPH endoscopy fully returned as soon as possible
- Cardiac investigations in progress
- Maximise use of independent sector capacity for CT/MRI
- Use of independent sector endoscopy capacity for Bowel cancer Screening and overdue planned series

Outpatients



- Rooms stood up as soon as staff available
- Minimum 3 x week room allocation group meetings
- Face to face only in full clinic rooms
- Telephone/video in virtual spaces only
- Unused sessions offered out priority TWR/Urgent/T&O
- All sites open by 1/3/21 except St Mark's and Chalfont
- Review community midwife allocation
- Review OP prioritisation

Surgery



- Booking in order of priority 2 then priority 3 longest waits then 52+ *holding prioritisation*
- Review green pathways including potential for minor ops FPH
- Continue minor ops FPH at present plus Heatherwood
- Restart theatres timeline
- Review urgent estates requirements plan
- Working with IS

Planning



- Activity and prioritisation plan
- Demand and capacity planning
- Scenario planning
- IS contracts
- Other options for additional capacity

Committed to excellence

Working together

Facing the future

NHS

Frimley Health
NHS Foundation Trust

Thank you for joining us this evening
Hope to see you all again soon!



@FrimleyHealth

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Please submit your questions in Q&A.
We'll answer as many as we can and post them on our website
www.fhft.nhs.uk in the next few days