



Frimley Health
NHS Foundation Trust

Our future

FHFT

Our strategy

2020 - 2025

Committed to excellence

Working together

Facing the future

Our vision is to be a leader in health and wellbeing, delivering exceptional services for our communities.

To achieve this we have worked with our staff, partners, patients, members and local communities to develop a strategy and plan for 2020 to 2025.

This document is a summary of that strategy and what we want to achieve over the next five years.

For a full version of the strategy, please visit www.fhft.nhs.uk/strategy

#FutureFHFT

> Proud to be FHFT

Frimley Health has a strong reputation and history to build on. We are proud of our achievements and are thankful for the immense support we have been given over the years.

We know that healthcare and the needs of our communities are changing. The demands of the future will mean that we need to do things differently. Our aim is to be at the forefront of making that change happen, as we have always done in the past.

Our thinking is rooted in providing the best care for our patients and being the best employer for our staff. We want to make things easier and we want to be as joined up as possible, working closely across our sites and services as well as with our partners in the local

health and care system. Our strategy will help to guide us in our decisions and priorities.

This strategy is different because it was developed by you. Over the past year we have met with thousands of people and received hundreds of comments to tell us what is important to you, the challenges you face and your ideas to fix them. You have shaped our vision and strategic priorities, building on what we do well and tackling those areas where we can improve.

> How will we monitor progress

The strategy comes into effect on 1 April 2020 and the priorities outlined in this document will support our decision-making over the next five years.

Delivery and action plans have been developed, providing specific targets and milestones for us to measure. At a local level, directorates and teams will also have plans in place outlining their own contributions to achieve our vision. There are also a number of supporting strategies, based on our priorities, that focus on how we support our people, develop our buildings, and manage our money for example.

Our strategy is flexible, allowing us to adapt to any changing circumstances. We will report regularly to the Board of Directors and Council of Governors, who will monitor and review our progress and this will be communicated widely. We will also ensure that there continues to be a variety of ways that we can listen to and seek input from our patients, staff, members, partners and local communities.

Our future FHFT

Our strategy 2020 - 2025

Vision

To be a leader in health and wellbeing, delivering exceptional services for our local communities

Values

Committed to excellence
 Working together
 Facing the future

Strategic ambitions



Improving quality for patients

An outstanding trust delivering the best patient outcomes, safety and experience through a culture of continuous quality improvement



Supporting our people

A great place to work, supporting our people to be the best



Collaborating with our partners

Leading the way in coordinating local health and care services, with more support closer to home, enabling people to have healthier lives by being in charge of their own health and wellbeing



Transforming our services

Delivering excellence every day across all our services as 'One Frimley Health'



Making our money work

One of the most efficient providers of healthcare in the country



Advancing our digital capability

Using technology and innovation to provide the latest treatments and connected care for our patients

FHFT in 2025...

- CQC 'outstanding' rating
- Brand new £98m Heatherwood Hospital open
- One trustwide electronic patient record in use
- State-of-the-art diagnostic centre at Frimley Park
- New roles and ways of working
- Providing more services in the community
- Greater commercial offering and new business opportunities
- Continuous quality improvement done the FHFT way
- Artificial intelligence and robotics changing working practice

> Further information

The full strategy is available at
www.fhft.nhs.uk/strategy

It contains more detail about each of our priorities and what it means for the services that we provide. It also provides important context and background that has shaped our planning.

If you would like to know more you can contact
fhft.strategy@nhs.net

For patients and the public

You can keep up to date with the latest news and developments from our strategy by signing up as a member to receive regular updates or by visiting our website
www.fhft.nhs.uk

For staff

A support pack of information is available on our place intranet and within your teams and departments you will have the opportunity to develop localised plans and priorities. These will be reflected in your team and personal objectives every year. Regular updates will be provided through our staff communication channels.

Unfold this
leaflet to find
a poster of the
strategic plan you
can stick on
your wall!

Join the conversation

#FutureFHFT

@FrimleyHealth