

QuEST Library and Knowledge Services

Knowledge Mobilisation Plan 2018-9

This plan sets out how the QuEST Library and Knowledge Service will support, promote and coordinate the mobilisation of knowledge within Frimley Health NHS Foundation Trust to achieve organisational objectives.

What is Knowledge Mobilisation?

Knowledge mobilization involves capturing knowledge from individuals and the organization so that it is retained, shared more widely and reused, leading to improvements being made in practice and better connections being forged with colleagues.

Examples of ways of doing this include:

- the Self-Assessment Tool
- Peer Assist
- Before Action Reviews
- After Action Reviews
- Knowledge Cafés
- Randomised Coffee Trials
- Communities of Practice
- Action Learning Sets
- Knowledge Assets
- Knowledge Harvesting and Retrospect

More information can be found on these at

<https://kfh.libraryservices.nhs.uk/knowledge-management/nhs-knowledge-mobilisation-framework-postcards/>

To this end, the following action plan has been devised:

Activity	Person responsible	KM goal	Target date
Trial Institutional Repository (as part of Tools for Change Project)	AB	Collegiate working	Spring 2019
Follow national Knowledge	When in post, new band 6 to lead MK	Connecting people to people; connecting people to	Ongoing from appointment

Management campaigns, and run further Knowvember 2018-type activities if they prove successful – a Randomised Coffee Trial and Living Library	and JK	knowledge/the evidence base/ best practice; helping people keep up to date; sharing learning; connecting people to corporate knowledge; collegiate working (as applicable to the campaign)	of new Band 6 postholder
Re-use / re-distribute high-level KM-related bulletins, e.g. Quality Improvement, Succession Planning etc	HaB and SN	Connecting people to knowledge/the evidence base/ best practice; helping people keep up to date	Spring 2019
Contact key departments, like L&OD, HR, Quality Improvement and Patient Safety, who have an intrinsic interest and stake in KM and may already be doing KM activities	AB, ST and new Band 6	Connecting people to people (Communities of Practice)	Spring 2019
Follow up with existing ICS (Integrated Care System) contacts	AB and ST	Collegiate working; connecting people to people	Spring 2019
Include KM in regular LKS updates, like LEBs	AB and ST	Connecting people to people; connecting people to knowledge/the evidence base/ best practice; helping people keep up to date; sharing learning; connecting people to corporate knowledge; collegiate working (as applicable to update provided)	Ongoing
Make issue 3 of LINKS a KM special issue, including coverage of Knowvember	HaB	Connecting people to knowledge/the evidence base/ best practice; helping people keep up to date	December 2018

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