

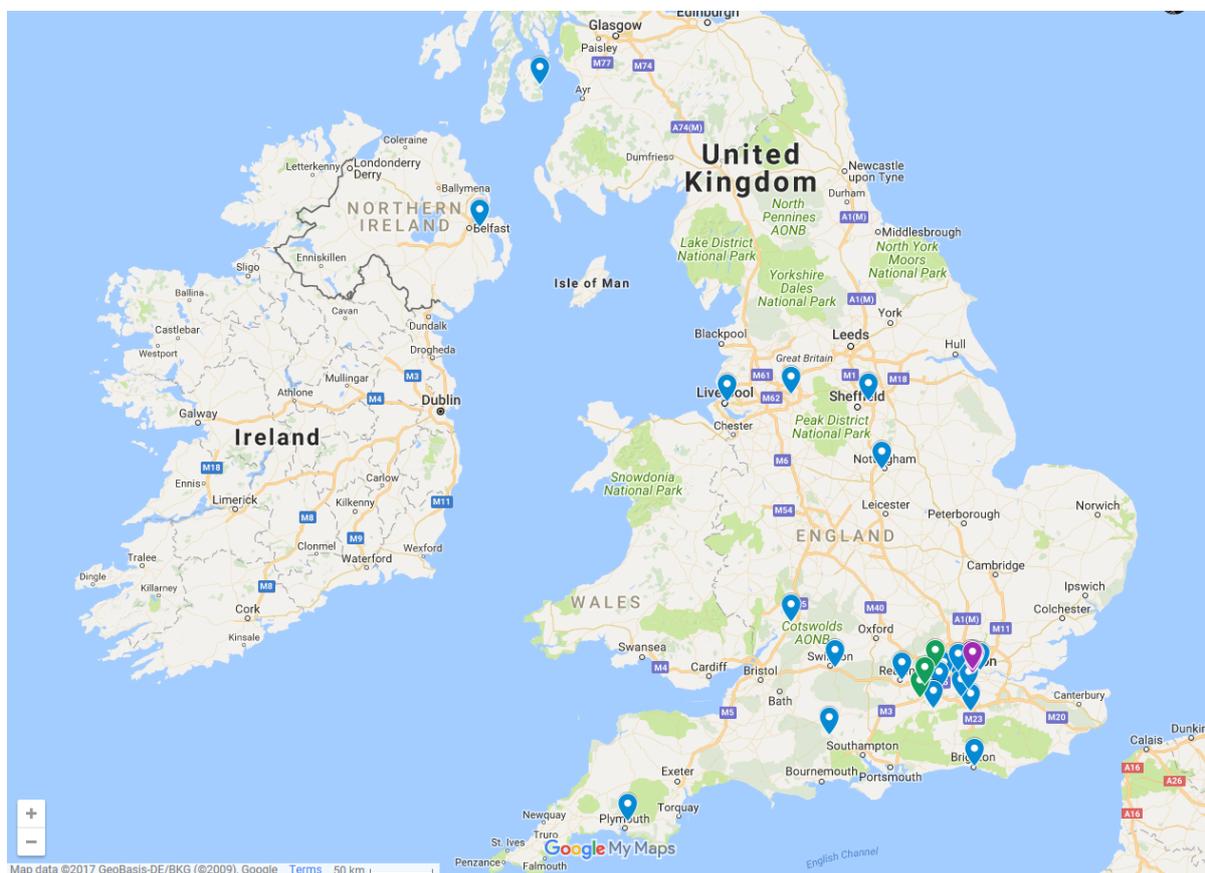
# SIGN UP TO SAFETY CAMPAIGN

Q2 REPORT (JULY– SEPT 2017)



## 1.0 Participation in the campaign

It is now almost two years since the first Sign Up to Safety project commenced at Frimley Health, and just over three years since the national campaign began. As a team we continue to keep close ties with the national campaign while ensuring the work done at Frimley Health has a 'grass roots' approach. We are also continually offering support and sharing resources with other NHS Trusts and healthcare organisations. The map below provides a visual representation of engagement we have had across the UK so far.



Over the summer months the organisation has faced higher than normal pressures in the patient safety team, with a number of complex and time consuming incident investigations. To ensure the high standard of investigation and learning we expect and families deserve the Sign up to Safety Team have been supporting the patient safety team in this work more than usual. This has meant that some activities such as engagement with our community teams have had to be postponed.

At the end of September the LocSSIP lead, Jenny Hollands left the Sign Up to Safety Team. She has not gone far and is the new Patient Safety Lead at Wexham Park. The LocSSIP project is due to end in December and as such the position will not be replaced, instead being absorbed within the wider Sign Up to Safety team until the long term governance arrangements are agreed.

## 2.0 Clinical handover

### *Summary of planned actions*

- Further work on engagement and buy-in from ICU for Hospital at Night meeting at Frimley Park
- ✓ Present completed internal transfer guidance to Nursing and Midwifery Board for ratification in May 2017
- ✓ Ratify and launch new internal transfer guidance cross site
- Work with Fleet community nurses to develop amended Safety SBAR handovers
- ✓ Support doctors at Wexham to implement Safety SBAR handover on the labour ward
- ✓ Continue to work with identified wards to ensure Safety SBAR is sustained – on going

### *Update on Actions*

The internal transfer guidance has now been ratified and shared with ward areas; training is being included in the student and preceptorship handover sessions (scheduled for September 2017 – January 2018); deteriorating patient skills blitz, nurse in charge master-classes, annual CPR and deteriorating patient training. In addition to this, ward based transfer simulations are planned for early 2018 in conjunction with the resuscitation team.

The key messages from the new transfer guidance are:

1. Escorts should be selected using clinical judgement and if staffing levels are not sufficient to provide a safe and timely transfer this should be escalated using the safe staffing red flag process.
2. SBAR (situation, background, assessment & recommendation) should be used for all handovers
3. Bedside handover, with patient engagement is best practice but it is noted that telephone handovers (using SBAR) are sometimes appropriate.

With no further progress of the whole hospital at night meeting at Frimley Park the focus on doctor handover is going to be moved to specialist specific handovers. This has already started with the Obs & Gynae team at Wexham Park and as this practice is reviewed and amended learning will be shared with other teams.

### *Next Steps*

- Nursing shift handover annual audit – November 2017
- Review of Obs & Gynae doctors using Safety SBAR handover
- Develop ward based transfer simulation with resuscitation team
- Work with Fleet community nurses to develop Safety SBAR handovers
- Continue to work with identified wards to ensure Safety SBAR is sustained

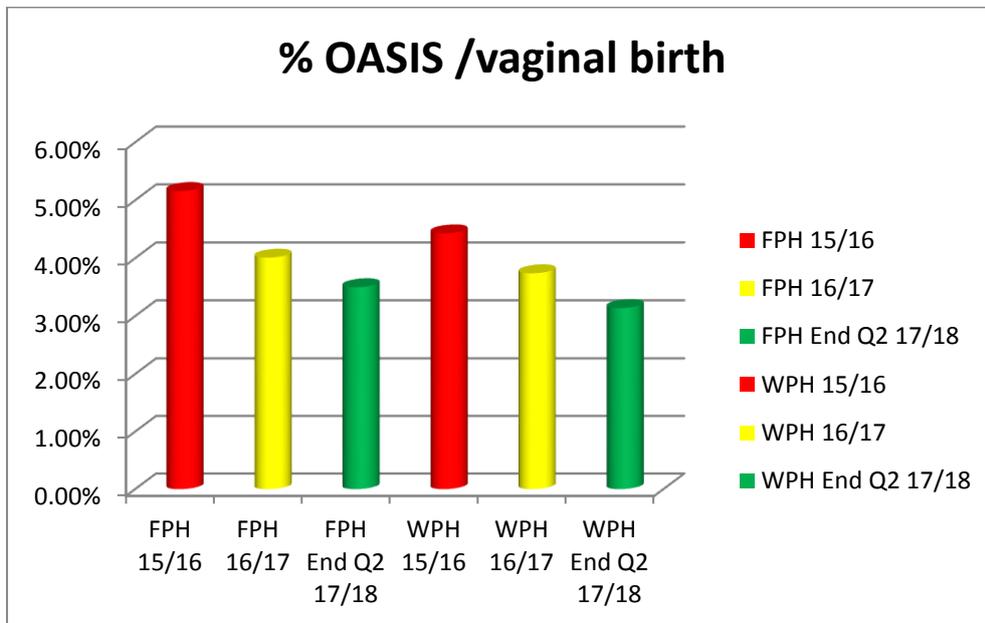
### 3.0 Management of the perineum during labour

#### Summary of planned actions

- ✓ Complete patient literature in relevant languages for WPH site
- ✓ Re-audit FPH site OASIS
- ✓ Support a dedicated post-natal clinic at WPH for OASIS women

#### Update on actions

- Patient literature in use on Ward 22 WPH
- Reaudit at FPH shows similar themes to 2 years ago, as yet unable to demonstrate a reduction in Elective Caesarean sections for indication previous perineal trauma
- Clinic at WPH commenced 13/10/2017 supported by SUTS midwife
- End of Q2 figures for number of OASIS sustained per vaginal birth continue to show a decline on both sites.



#### Next steps

- Potential funding for endo-anal USS for WPH clinic being explored
- Training for all staff continues on both sites, with preceptor midwives and new doctors a priority autumn 2017 and ongoing.
- Sustainability after September 2018 at FPH site will be via maternity patient safety team and practice development team. Sustainability at WPH site will need further investigation.

#### 4.0 Consent

##### *Summary of planned actions*

- ✓ Consent leads to collate learning from Never Events, claims and serious incidents to be presented at Clinical Governance meetings for high risk areas. This information is collated for the quarterly Consent Committee meetings.
- ✓ Meet with orthopaedic clinicians to identify top five procedures
- ✓ Review the orthopaedic Patient Information Leaflets associated with identified procedures
- ✓ In light of poor Consent related results of the National In-patient survey, assist the Consent Committee with a re-education/communication programme around the consent process
- ✓ Foster links with Wexham Obs & Gynae and Orthopaedics
- Phase three speciality to be confirmed
- ✓ Continue to work with the wider patient safety team, consent committee and the EDMS team to identify and facilitate a move towards electronic consent
- ✓ Provide ad-hoc support to specialities with consent related queries

##### *Update on actions*

- Orthopaedic procedures identified as; Total hip & knee replacements, hallux valgus (bunions), knee arthroscopies, tennis elbow and spine injections.
- First draft of hip, knee and arthroscopy forms complete and ready for review
- Excellent engagement with some orthopaedic clinicians but significant resistance from others
  
- Obstetrics are very keen to start using their forms, which should be arriving in the Trust within the next few weeks
- Fantastic support from received from Chief of Service and Head of Midwifery with communications and engagement with Wexham

##### *Next Steps*

- Continue to support all specialities with queries and issues regarding consent
- Establish communications with Urology at Wexham, if unable to, consider an alternative speciality
- Plan for the upcoming Consent Audit 2017
- Consider measures for auditing the success and response to the Obstetric consent forms
- Drive forward with Orthopaedic review and identify key stakeholders to champion the procedure specific consent forms in this challenging speciality

#### 5.0 Local Safety Standards for Invasive Procedures (LocSSIPs)

##### *Summary of planned actions*

- Implementation of routine pregnancy testing cross site led by the heads of theatres in conjunction with the paediatric and pre-operative matrons.
- Work with parent focus groups to ensure that paediatric urine tests for pregnancy is approached in the correct manner
- Support each speciality in completing their LocSSIPs by December 2017
- Ensure there is a sustainable plan for amended, adapting and monitoring LocSSIPs once initial project is completed

### *Update on actions*

The process for the routine pregnancy testing of patients has been discussed by the Head of Theatres with all relevant parties and the decision has been made to advise all adult patients, of child bearing age, to self-test pre-operatively, with the option to be tested on the day procedure. All patient undergoing gynaecological procedures will be routinely tested alongside paediatric patients.

The WHO surgical safety checklist for theatres has reached the end of its trial period, feedback has been developed and version 2 is being developed for trial at the end of October.

Individual specialities are progressing well with their LocSSIPs and there has been cross speciality working around the development of the safety checklists for individual areas. Phase 3 target groups have been approached and have started first drafts which are to be presented in December.

### *Next steps*

- Continue with implementation of routine pregnancy testing
- Trial version 2 of theatre checklist
- Continue to support individual specialities
- Develop plan for sustainability and audit from January

## 6.0 Safety Culture

### *Summary of planned actions*

- ✓ Create opportunities for kitchen table conversations
- ✓ Kitchen table taken to senior sisters meetings
- ✓ Continuing Topic of the Week
- ✓ Encourage the use of Thank You Cards

### *Update on actions*

We have continued to hold kitchen table events in the Trust following the model introduced by the national Sign Up to Safety team in March of this year. Our kitchen table events are held across our organisation, including at skills blitz days. Our last kitchen table highlighted a key area of concern to a particular ward that we were able to support in resolving.

The three most common themes that were highlighted from our kitchen table discussions were:

1. The need for recognition, feedback and acknowledgement
2. Safe staffing and skill mix
3. Morale and caring attitudes

We have attended the Senior Sisters and Matrons' meetings and presented our kitchen table kits for ward areas to run their own kitchen table events without having to wait for a skills blitz or other event. To complement our kitchen table kit we have created an outcome and actions tool to help ward leaders identify the themes discussed around the kitchen table and signpost them to other



resources available, for example relating to recognition of good work the use of Trust 'thank you cards'.

Our Sign Up to Safety facilitator is commencing the Frimley Health Tools for Change Projects programme and will be leading a small pilot project around learning from incidents at a ward level with one of the medical wards at Frimley Park Hospital.

*Next steps*

- Work with individual wards to increase their ability to share and learn from incidents
- Support national Sign Up to Safety team with development of safer conversations guide
- Safety conversations podcast
- Learning from incidents project with ward F2 @FP