

SIGN UP TO SAFETY CAMPAIGN

Q3 REPORT (OCT– DEC 2017)

Sign up to
SAFETY

1.0 Participation in the campaign

Following the lead of the National Sign up to Safety Campaign we are shifting our focus towards safety conversations and strengthening our safety culture within the Trust. The Su2S projects will continue until the end of 2018 as planned and using the grass roots approach the team and local leaders will prioritise work to ensure that sustainable solutions are developed within these projects. Toolkits, guides and other resources will be developed as part of this work to allow others to replicate or further develop the work in the future.

One of our objects for Q4 will be to review the original Safety Improvement Plan (2015) and ensure that the original goals set out for the NHSLA funding are still appropriate and align with the 2017 Quality Improvement Plan. The original document was designed to be organic and develop as the campaign progressed but it is important that the end of project objectives and measures are agreed.

On 11th May 2018 we will be hosting our second Frimley Health Patient Safety Conference, this year the event will be held at Frimley Park Hospital and Suzette Woodward the National Campaign lead will be the Key note speaker.



2.0 Clinical handover

Summary of planned actions

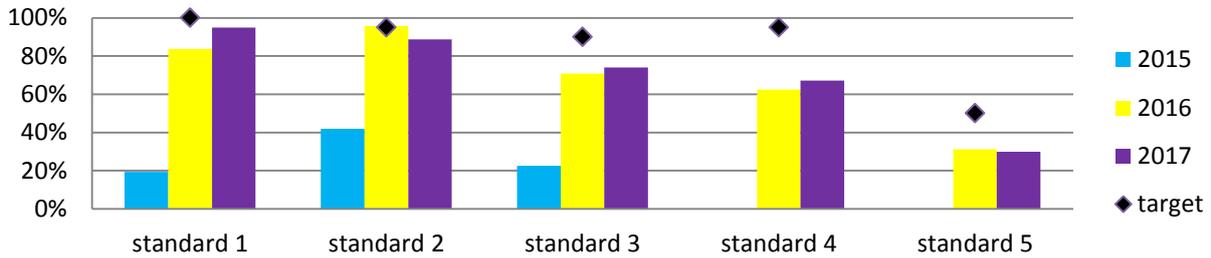
- ✓ Nursing shift handover annual audit – November 2017
- ✓ Work with Fleet community nurses to develop Safety SBAR handovers
- ✓ Continue to work with identified wards to ensure Safety SBAR is sustained

Update on Actions

Calthorpe Ward at Fleet hospital have now introduced Safety briefing and are considering how a bedside handover could be implemented which includes the outgoing and incoming nurse.

The annual handover audit is now complete and the data being analysed. Initial results appear to demonstrate that Safety SBAR is embedded in the majority of wards and around a third of departments are having daily debriefs. Most of the departments have not had any additional input from the sign up to safety team since initial implementation of Safety SBAR handover which demonstrates the sustainable nature of this project with a focus on ward leaders monitoring their own standards and adjusting the Safety SBAR framework themselves as their services require.

Handover Audit 2015-17
(2017 provisional results)



Standards
1. All shift handovers must start with a safety briefing
2. Staff must introduce themselves to patients during handover
3. Patients must have the plan for the day discussed with them during handover
4. The predicted date of discharge must be confirmed with the patient at handover
5. The team will have a daily debrief at the end of every shift

Working with a dual goal of improved patient safety and improved discharge planning we are assisting the Surgical doctors in developing a more robust handover and ward round practice at Frimley Park. The aim will be if effective that the model could be duplicated with other medical teams across the organisation.

Next Steps

- Create Safety SBAR user guide/ information pack which can be used by department leaders and shared externally
- Review/reaudit of Obs & Gynae doctors using Safety SBAR handover
- Develop ward based transfer simulation with resuscitation team
- Support Surgical doctors in improving handover and ward rounds practices in conjunction with the Safer discharge bundle

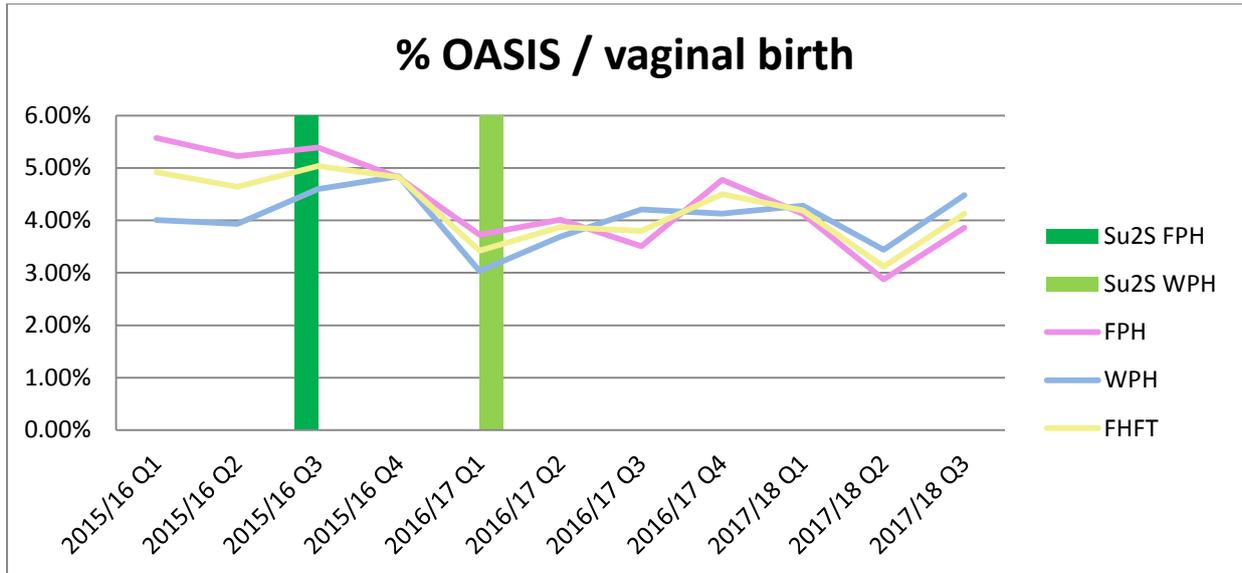
3.0 Management of the perineum during labour

Summary of planned actions

- ✓ Re-audit FP site OASIS
- ✓ Confirm sustainable plan once Lead midwife role ends

Update on actions

We are on target for a further reduction in our % of 3rd and 4th degree tears compared with our tear rate for 2015/16 and 2016/17. At the end of Q3 Frimley Park are at 2.8% for total births and 3.86 for vaginal births. We have seen less of a reduction at Wexham Park but this is partly due to improved identification and reporting of 3rd degree tears.



The repeat audit at Frimley Park site against the original aims of the project has demonstrated success in most areas. It is too early to demonstrate a reduction on LSCS (lower segment caesarean section) for subsequent births due to the average family spacing. It is also too early to measure reduction in complaints and litigation as these are often received years after the birth.

<input checked="" type="checkbox"/> To reduce rate by 1.5% within 3 years - achieved
<input checked="" type="checkbox"/> Identify risk factors - achieved
<input checked="" type="checkbox"/> Target teaching and learning - achieved
<input checked="" type="checkbox"/> Improve care in the clinical setting - achieved
<input checked="" type="checkbox"/> Improve patient experience - achieved
<input type="checkbox"/> Reduce litigation – not measured
<input type="checkbox"/> Reduce complaints – not measured
<input type="checkbox"/> Reduce the LSCS rate for previous OASI – not achieved

Succession planning and sustainability is currently being agreed between the maternity patient safety team and practice development midwives cross site. The endo-anal clinic is now established at Wexham Park and a new scanner for the clinic has been funded through the Trust charity.

Next steps

- A repeat audit WPH site Year end 17/18
- Continuing to work with all universities providing students to both sites

4.0 Consent

Summary of planned actions

- ✓ Phase three speciality to be confirmed Continue to support all specialities with queries and issues regarding consent
- ✓ Establish communications with Urology at Wexham, if unable to, consider an alternative speciality
- ✓ Plan for the upcoming Consent Audit 2017
- ✓ Consider measures for auditing the success and response to the Obstetric consent forms

- ✓ Drive forward with Orthopaedic review and identify key stakeholders to champion the procedure specific consent forms in this challenging speciality

Update on actions

The Obs & Gynae consent forms have been well received cross site. A few minor changes have been suggested following feedback about contact details. Work continues on improving the quality of written patient information. Consent forms for 'Total Knee & Hip Replacements' and 'Knee Scopes' are ready for ratification.

Our third speciality to work with our project team has been confirmed as Urology. An initial meeting with the lead at Wexham has been arranged for January 2018. As part of the review the team will consider if the BAUS procedure specific consent forms meet the Trust requirements or whether they can be used as a basis for new forms.

In addition to the identified three high risk specialities other teams are using the same concepts to develop their own procedure specific consent forms. This includes Orthodontics which are now live at Wexham Park, Endoscopy which will be reviewed and ratified at the next consent committee. The Breast consultants are also considering a number of procedures that would benefit from their own consent forms.

As an organisation we do not have a standard approach to consenting patients who lack the capacity to consent for themselves. An updated consent form 4 is being developed in close collaboration with the safeguarding and dementia teams.

In January the annual consent audit will commence. This is a retrospective audit and will review cases from October 2017. The audit questions and proforma have been reviewed with additional questions relating to electronic records and procedure specific consent forms being added.

Next Steps

- *Create first drafts of Urology consent forms, using BAUS as the template and review associated PIL*
- *Consent Audit – 150 records on each site, procedures carried out in October 2017*
- *Ratify Orthopaedic consent forms and collate PIL review findings*
- *Create first draft of amended and improved consent form 4, in collaboration with Safe Guarding Lead and other key stakeholders*
- *Continue to review and finalise Trust Wide consent policy*
- *Continue to support the on-going investigations regarding electronic consent*

5.0 Safety Culture

Summary of planned actions

- ✓ Support national Sign Up to Safety team with development of safer conversations guide
- Safety conversations podcast
- Learning from incidents project with ward F2 @FP (Tools for Change Project)

Update on actions

On ward F2 at Frimley Park the learning from incidents project has commenced. The overarching aim is to raise the understanding and awareness of front line staff of the incidents that happen in their area; how they can receive feedback; and actions and learning to take to prevent reoccurrence. This project uses the same grass roots concepts as our other focus areas working closely with the ward manager and engaging the team. We have started by gathering information using a short questionnaire to gather a baseline of the teams understanding and awareness of safety issues on the ward and are now working with the ward leaders to explore ways to build on the results.

Following the success of last year's national kitchen table week we will be hosting national kitchen table week again in March 2018, planning for this will start shortly. Since the positive outcome of the first national kitchen table week last year we have kept them running throughout the year and embedded them into our practice, allowing our staff to have a supportive safe place where they can feel listened to, help to develop and nurture our safety culture and being kinder to each other.

Starting in January the medical matron's at Wexham Park will be hosting 'afternoon tea on ward 3' once a month. This will take on a kitchen table format and be a safe place for staff to come and talk about what matters to them including patient safety and staff well-being concerns. The Matron's also plan to encourage conversations around excellence and 'what makes a good day'.

Next steps

- Support Matron's in 'afternoon tea on ward 3'
- Complete T4CP project with F2
- Organise events for National Kitchen Table Week 2018 (19th-25th March)
- Organise FHFT patient safety conference (11th May)
- Investigate safety summit concept