

## Neil Dardis — first 100 days

Hello, I am Neil Dardis and I am honoured and excited to be the new chief executive for Frimley Health NHS Foundation Trust.

I have worked for many years in the NHS, so I know how highly regarded the trust is. It is known for excellence and innovation, and the partnership joining Frimley Park with Wexham Park and Heatherwood showed what committed and engaged staff can do with great teamwork and leadership.

I really want to celebrate your successes and build on them even more as the NHS enters a new phase. In the service's 70th year we will see Frimley Health work ever more closely with our partners to deliver better care for patients.

> Over my first 100 days I would like as many people as possible to join the conversation. The opinions, ideas, aspirations and concerns of staff will be hugely important to our piece of work, as will be the input from our patients, volunteers, members and others involved with the trust.

I will also be meeting with our key partners locally and nationally. I will be feeding back my thoughts and findings periodically and identifying 'quick wins' as the organisation builds further plans.

I hope this gives an outline of the work that is involved and how you can get in contact with me to contribute. Please attend an event, send me a message or ask me a question. Read my regular blog and my other updates on what I have been doing and what I learn along the way.

I very much look forward to meeting you!

Neil Dardis, chief executive

### How to join the conversation

MEET NEIL: Come to one of my briefings and discussions. There are three in my first week, one at each main hospital, and more will follow.

MY BLOG: I will be writing a regular online blog where I'll outline what I've been doing and my thoughts as I go. I'll welcome your responses.

STOP ME AND CHAT: I will be visiting as many places and events as possible in my first days, within the trust and beyond. I'd love to speak with you!

OUT AND ABOUT: I'll be getting into the community, attending members' and partners' public events. I want to hear a wide range of views and ideas.

OURPLACE: I will have a special section on the intranet where all my contact details, blog, feedback, schedules and updates will be held.

ASK CEO EMAIL: You'll be able to message me on ceo@fhft.nhs.uk. I will get back to you as soon as I can with any responses.

# 100 DAY PLAN

### **Neil Dardis**

when	meetings & activities	how I will feed back
day 1 (19 march)  PHASE ONE	<ul> <li>Walkabouts—all hospitals</li> <li>'Meet Neil' open all-staff sessions with Q&amp;As</li> <li>Meet executives and direct reports</li> <li>Other senior staff 1:1s</li> <li>Meet non-executive directors</li> <li>Launch of 'Ask Neil' email ceo@fhft.nhs.uk</li> <li>Press release for local media &amp; social media</li> </ul>	<ul> <li>Inform &amp; other staff comms</li> <li>First blog</li> <li>CEO email responses</li> <li>Q&amp;A write ups</li> <li>Open discussion</li> </ul>
week 2 (26 march)  PHASE TWO  end april	<ul> <li>Meetings with key external partners</li> <li>Walkabouts—all hospitals &amp; satellite services</li> <li>Observation visits, including nights &amp; weekends</li> <li>Continue regular blog</li> <li>Real time online Q&amp;A for staff</li> <li>Meet patient groups and representatives</li> <li>Introduction sessions with each directorate and division</li> <li>Attend membership health events</li> <li>Join public events by external partners</li> <li>Meet local and specialist media</li> </ul>	<ul> <li>Continue regular blog and responses</li> <li>CEO email responses</li> <li>Staff Q&amp;A write ups</li> <li>Via Inform and other staff comms</li> <li>Open discussions</li> </ul>
PHASE THREE	<ul> <li>Attend specialty meetings and committees</li> <li>Clinical observation visits</li> <li>'Sit and see' sessions in clinical areas</li> <li>Develop leadership events</li> <li>Maintain external networks</li> <li>Establish ongoing engagement plan</li> </ul>	<ul> <li>Regular reports on actions following feedback</li> <li>Identifying 'quick wins'</li> <li>CEO email responses</li> <li>Via staff comms</li> <li>My blog, responses to comments and Q&amp;A write ups</li> </ul>

100 days

### **Outcomes after 100 days**

I want to use all the feedback and observations from the previous 100 days to review the trust's position and challenges with a fresh pair of eyes.

I hope that together we can ensure outstanding care for our patients and deliver the best system of health and care in the NHS.