

### Frimley ICB Clinical feedback process

Welcome to the Frimley ICB clinical feedback process. It is designed to help us collate healthcare professionals' feedback about local health and social care services.

We intend to use this feedback to highlight areas of our system where quality improvement works could benefit the service user, promote equitable and efficient services, and to spread innovation and best practice. We are also interested in hearing about positive experiences as well as those that may have not gone so well.

This supports our aim to continuously improve care and treatment for our local population.

*“This is not a system for reporting patient safety incidents and is not an urgent response service – please use LFPSE (Learning from Patient Safety Events) or your local reporting system.”*

